WESTERN OVERSEAS CORPORATION

| GENERAL ACCOUNT APPLICATION  |   |         |             |        |          |                                |          |           |              |           |
|--|---|---------|-------------|--------|----------|--------------------------------|----------|-----------|--------------|-----------|
| Name of Company includir   | ng DBA or   | Full Na | me of Indi  | vidua  | l (First | , Middle, Las                  | st):     |           |              |           |
| Federal Tax ID / EIN / Socia   | al Security   | #:      |             |        |          | Phone:                         |          |           | Fax:         |           |
| Company Type: Corpo  | oration   | LLC     | LLP         | Pa     | artners  | ership State of Incorporation: |          |           |              |           |
| Sole Proprietorship  | Indi  | vidual  | Date of     | Birth  | (for In  | dividuals & \$                 | Sole Pro | oprietors | ):           |           |
| Current Broker/Forwarder:  |   |         |             |        |          |                                |          |           |              |           |
| Your Physical Address:   |   |         |             |        |          |                                |          |           |              |           |
| City:  |   |         | State:      |        | Zip C    | Code:                          |          | Co        | ountry (lf n | ot US):   |
| Billing Address (if differen   | t):   |         |             |        |          |                                |          |           |              |           |
| City:  |   |         | State:      |        | Zip C    | Code:                          |          | Co        | ountry (lf n | ot US):   |
|  |   |         | OPERA       | TION   | s co     | NTACT                          |          |           |              |           |
| First Name:  | First Name:   |         |             | La     | ast Nai  | ne:                            |          |           | Title:       |           |
| Phone:   | Phone: Fax:   |         |             | Email: |          |                                |          |           |              |           |
| A  | CCOUNT  | S PA    | YABLE O     | CONT   | АСТ      | (if differen                   | t from   | above)    |              |           |
| First Name: Last N   |   | Name:   |             |        |          |                                | Title:   |           |              |           |
| Phone: Fax:  |   |         |             | Emai   | 1:       |                                |          |           |              |           |
| If you would like to have yo<br>you please provide your e  |   |         |             |        |          |                                |          | Inv       | voice        | Statement |
| l acknowledge that unless<br>be made in full via wire tra  |   |         |             |        |          | to Western (                   | Oversea  | as must   | Initials     | :         |
| The signature below confirms the applicant's receipt of an agreement to Western Overseas Corporation's terms and conditions. |   |         |             |        |          |                                |          |           |              |           |
| Corporate Officer's Signature: Date of   |   |         | of Request: |        |          |                                |          |           |              |           |
| Name Printed: Title:   |   |         |             |        |          |                                |          |           |              |           |
| FOR WESTERN OVERSEAS USE ONLY  |   |         |             |        |          |                                |          |           |              |           |
| Employee Name: Date of Request:  |   |         |             |        |          |                                |          |           |              |           |
| Branch Code:   | Dept. Co  | ode:    |             | R      | eason    | for Request                    | :        | New       |              | Change    |
| Mark all that apply:   | lark all that apply: Importer Exporter Ultimate Consignee Bill-to Only Ag |         |             | Agent  |          |                                |          |           |              |           |
| Bill-To Code (if third party):   |   |         |             |        |          | Client Code                    | ):       |           |              |           |

WESTERN OVERSEAS CORPORATION

FMC 857

| Page 1  | of 2. | Terms and      | Conditions are | located on | page 2 of | this document. |
|---------|-------|----------------|----------------|------------|-----------|----------------|
| i ugo i | 0. 2, | i ci ilio ulla | oonanions are  | loouteu on | page 2 or |                |

|  | pplication. Both pages must be signed b<br>teral Account Application form must be<br>leted. |                      |                    |                      |            | be accepted and pr    | ocessed.       |
|--|---|----------------------|--------------------|----------------------|------------|-----------------------|----------------|
|  | CREI  |                      | ATION              |                      |            |                       |                |
| Name of Company includ   | ling DBA or Full Name of Individual (Firs   | st, Middle, Last):   |                    | Year Es              | tablishe   | ed:                   |                |
|  |   |                      |                    | Number of Employees: |            |                       |                |
| A/P Contact Name:  |   |                      |                    | A/P Cor              | ntact Tel  | l#:                   |                |
| A/P Contact Email:   |   |                      |                    | Reques               | ted Cree   | dit Limit:            |                |
| CFO / VP of Finance:   |   | Phone:               |                    | Email:               |            |                       |                |
| What charges will Wester   | rn Overseas advance on your behalf?   | Frei                 | ght Ot             | ner                  | Duty       | None                  | Exams          |
| Referred to Western Ove  | rseas Corporation by:   |                      |                    | D&BN                 | lumber:    |                       |                |
|  | CREE  |                      | IENTS              |                      |            |                       |                |
| Annual Disbursements   | Duty:   | Freight:             |                    |                      | Other:     | :                     |                |
| Note: For privately held of  | companies, any credit limit request exce  | eding \$50,000.00    | must be accom      | panied by la         | atest au   | dited financial state | ements.        |
|  | BAN   |                      | ATION              |                      |            |                       |                |
| Name of Bank:  |   | Na                   | me of Contact:     |                      |            |                       |                |
| Mailing Address:   |   |                      |                    |                      |            |                       |                |
| City:  |   |                      |                    | State:               |            | Zip:                  |                |
| Checking Account Number:   |   | Phone:               |                    |                      | Fax:       |                       |                |
|  | TRA   | ADE REFEREN          | ICES               |                      |            |                       |                |
| Company Name:  |   | Phone:               |                    |                      | Fax:       |                       |                |
| Name of Contact: Email:  |   |                      |                    |                      |            |                       |                |
| Company Name:  |   |                      | Phone:             |                      |            | Fax:                  |                |
| Name of Contact:   |   |                      | Email:             | Email:               |            |                       |                |
| Company Name:  |   |                      | Phone: Fax:        |                      |            |                       |                |
| Name of Contact:   |   |                      | Email:             |                      |            |                       |                |
| I/We, the Customer, warran<br>writing immediately of any   | nt the information contained herein to be truch change in this information.                 | ue and correct in ev | very respect. I/W  | e undertake          | to notify  | Western Overseas      | Corporation in |
| The Customer hereby decl<br>that all check payments will   | ares that no checks will be issued in payme<br>Il be honored.                               | ent unless there are | e sufficient funds | available an         | nd that su | uch funds will remair | available so   |
| I/We, the Customer, hereby agree that any alterations to the credit application or standard Terms and Conditions are null and void unless agreed to in writing and signed by two officers of Western Overseas Corporation. |   |                      |                    |                      |            |                       |                |
|  | rizes Western Overseas Corporation to obt<br>onditions. Financial Statement May Be requ     |                      | on and confirms    | the Custome          | er's agre  | ement to Western O    | verseas        |
| I/We am/are duly authorize   | ed to sign this application on behalf of the C  | ustomer, and confi   | rm that I/We hav   | e received a         | a copy of  | the Terms and Cond    | ditions.       |
| Corporate Officer's Signature:   |   | Date:                |                    |                      |            |                       |                |
|  |   |                      |                    |                      |            |                       |                |
| Name Printed: Title:   |   |                      |                    |                      |            |                       |                |
|  |   |                      |                    |                      |            |                       |                |

Affiliated with: Seahorse Container Lines FMC 017130 / Columbia Distribution Branch Offices are authorized to clear freight and book cargo. All contracts must be signed by Senior Officers at the Corporate Office. Our Terms And Conditions Of Service Apply.

# COMBINED IMPORT/EXPORT POWER OF ATTORNEY DESIGNATION AS FORWARDING AGENT and Acknowledgement of Terms and Conditions of Carriage

✓Appropriate box:

| Individual                |
|---------------------------|
| Partnership               |
| Corporation               |
| Sole Proprietorship       |
| Limited Liability Company |
|                           |

IRS # 🗸

| IRS # 🗸   |  |
|---|--|
| KNOW ALL MEN BY THESE PRESENTS: That, ✓   |  |
| (Full name of individual, p   | artnership, corporation, sole proprietorship, or limited company (identify)  |
| ("grantor") doing business as a ✓<br>(Individual, partnership, corporation, sole proprietorship, or lim   | under the laws of the State of ✓   |
| residing or having a principal place of business at $\checkmark$  | and ( as the U.C. Driveigal Darty in Istanet, hereby   |
| constitutes and appoints <b>WESTERN OVERSEAS CORPORATION</b> , its officer<br>and on its behalf as true and lawful agent and attorney of the grantor named for<br>United States (the "territory"), either in writing, electronically, or by other author<br>entry, withdrawal, declaration, certificate, bill of lading, carnet or any other doct<br>exportation or transportation, of any merchandise in or through the customs ter<br>condition, which may be required by law or regulation in connection with such I<br>Make endorsements on bills of lading conferring authority to transfer title, make<br>statement or certificate required by law or regulation for drawback purposes, re<br>Customs & Border Protection ("CBP");<br>Sign, seal and deliver for and as the act of said grantor any bond required by la<br>merchandise or merchandise exported with or without benefit of drawback, or<br>any vessel or other means of conveyance owned or operated by said grantor,<br>applicable laws and regulations, consignee's and owner's declarations provide<br>or other means of conveyance owned or operated by said grantor,<br>applicable laws and regulations, consignee's and owner's declarations provide | or and in the name, place, and stead of said grantor from this date, in the<br>rized means, to: Make, endorse, sign, declare, or swear to any customs<br>uments required by law or regulation in connection with the importation,<br>rritory, shipped or consigned by or to said grantor, and perform any act or<br>merchandise deliverable to said grantor; to receive merchandise;<br>e entry or collect drawback, and to make, sign, declare, or to swear to any<br>egardless of whether such document is intended for filing with U.S.<br>aw or regulation in connection with the entry or withdrawal of imported<br>in connection with any entry, clearance, lading, unlading or navigation of<br>and any and all bonds which may be voluntarily given and accepted under |
| or statements in connection with the entry of merchandise;<br>Sign and swear to any document and to perform any act that may be necessar<br>lading, unlading or operation of any vessel or other means of conveyance own<br>Authorize other Customs Brokers duly licensed within the territory to act as gra<br>duty refunds in grantor's name drawn on the Treasurer of the United States; an  | ed or operated by said grantor;<br>intor's agent; to receive, endorse and collect checks issued for Customs  |
| process on behalf of the grantor;<br>Generally to transact Customs business, including filing of claims or protests u<br>which said grantor is or may be concerned or interested and which may proper<br>Giving to said agent and attorney full power and authority to do anything whate<br>grantor could do if present and acting, hereby ratifying and confirming all that t  | rly be transacted and performed by an agent and attorney,<br>ever requisite and necessary to be done in the premises as fully as said  |
| This power of attorney to remain in full force and effect until notice of revocatio power of attorney is a partnership, the said power of attorney shall in no case I years from the date of its execution.   |  |
| Appointment of Forwarding Agent for Export: Grantor hereby appoints and au export documents and transmit manually or electronically export information (i. of origin, and any other export-related document) necessary for the completion or regulation relating to export or export controls in the territory and to appoint agent to file Electronic Export Information in the Automated Export System on method to CBP. The grantor certifies that all necessary and proper documents government will be provided to the grantee. Grantor further understands that or agencies for making false or fraudulent statements in export documents.  | e. commercial invoices, bill(s) of lading, insurance certificates, certificates<br>of an export transaction on grantor's behalf as may be required under law<br>forwarding agents on grantor's behalf. Grantor authorizes grantee as its<br>grantor's behalf, and to transmit that information in a manifest or similar<br>ation to accurately transmit all required export information to the U.S.  |
| <b>Grantor acknowledges receipt of WESTERN OVERSEAS CORPORATION</b><br>Parties. The signatory below certifies that he/she has full authority to execute t<br>requirements of 19 CFR 111.24 and the requirements in section 19 CFR 111.3<br>importer and authorizes the grantee to transmit its bill for services and copies of<br>forwarder. No part of this agreement or any other agreement forbids or preven<br>the grantee.   | his power on behalf of the grantor. Grantor waives the confidentiality<br>36 that the grantee transmit a copy of its bill for service directly to the<br>57 the Customs entry documents and related documents through grantor's  |
| IN WITNESS WHEREOF, the said ✓  |  |
| (Full name of individual, partnersh<br>Caused these presents to be sealed and signed:   | nip, corporation, sole proprietorship, or limited company (identify)   |
| Printed Name:   | (Signature) ✓  |
| Title (Capacity):✓  | _ Date: ✓  |
| *Payment to grantee will not relieve the importer of record for its liability for CB  | P charges for duties, taxes and other debts, in the event grantee does not   |

\*Payment to grantee will not relieve the importer of record for its liability for CBP charges for duties, taxes and other debts, in the event grantee does no pay such charges. Therefore, if you pay by check, CBP and other agency charges may be paid by separate check, payable to "Customs and Border Protection," which grantee shall deliver to CBP. Importers/grantors who wish to use this procedure must contact grantee's office in advance to arrange for timely receipt of duty checks.

I AM THE SOLE OFFICER: \_\_\_\_\_

(Signature)

(Date)

|  | PORATE CERTIFICATION<br>ther than the one who executes the power of attorney) |
|--|---|
| ,  | certify that I am the   |
| of   | , organized under the laws of the State of                                    |
| hat  | who signed this power of attorney on behalf of the dono                       |
| s the  | of said corporation; and that said power of attorney                          |
| was duly signed, and attested for and in behalf c    | of said corporation by authority of its governing body as the same appears    |
| n a resolution of the Board of Directors passed a    | at a regular meeting held on theday of, 20                                    |
| now in my possession or custody.                     |   |
| further certify that the resolution is in accordance | ce with the articles of incorporation and bylaws of said corporation.         |
| And was executed in accordance with the laws o       | of the State and Country of Incorporation                                     |
| N WITNESS WHEREOF, I have hereunto set m             | ny hand and affixed the seal of said corporation, at the City of              |
| his day of, 20                                       |   |
|  |   |
| (Signatu   | re) (Date)  |

| INDIVIDUAL OR                                     | PARTNERSHIP CERTIFICATION          | I                             |
|---|------------------------------------|-------------------------------|
| CITY:   | STATE:                             |                               |
| COUNTRY:  | SS:                                |                               |
| On thisday of , 20                                | _, personally appeared before me   |                               |
| residing at                                       |                                    | , personally known or         |
| sufficiently identified to me, who certifies that |                                    | (is) (are) the individual (s) |
| who executed the foregoing instrument and acknow  | wledge it to be free act and deed. |                               |
|   |                                    |                               |
|   | (Notary Public                     | ) ((                          |

## WESTERN OVERSEAS CORPORATION Terms & Conditions of Service

These terms and conditions of service constitute a legally binding contract between the "Company" and the "Customer". In the event the Company renders services and issues a document containing Terms and Conditions governing such services, the Terms and Conditions set forth in such other document(s) shall govern those services, and these Terms and Conditions shall supplement those contained in the separate document(s).

#### 1. Definitions.

- a) "Company" shall mean Western Overseas Corporation, its subsidiaries, related companies, agents and/or representatives;
- b) "Customer" shall mean the person for which the Company is rendering service, as well as its principals, agents and/or representatives, including, but not limited to, shippers, importers, exporters, carriers, secured parties, warehousemen, buyers and/or sellers, shipper's agents, insurers and underwriters, break-bulk agents, consignees, etc. It is the responsibility of the Customer to provide notice and copy(s) of these terms and conditions of service to all such agents or representatives;
- c) "Documentation" shall mean all information received directly or indirectly from Customer, whether in paper or electronic form;
- d) "Ocean Transportation Intermediaries" ("OTI") shall include an "ocean freight forwarder" and a "non-vessel operating carrier";
- e) "Third parties' shall include, but not be limited to, the following: carriers, truckmen, cartmen, lightermen, forwarders, OTIs, customs brokers, agents, warehousemen and others to which the goods are entrusted for transportation, cartage, handling and/or delivery and/or storage or otherwise.
- 2. Company as agent. The Company acts as the "agent" of the Customer for the purpose of performing duties in connection with the entry and release of goods, post entry services, the securing of export licenses, the filing of export and security documentation on behalf of the Customer and other dealings with Government Agencies or for arranging for transportation services in any capacity other than as a carrier.

### 3. Limitation of Actions.

- a) Unless subject to a specific statute or international convention, all claims against the Company for a potential or actual loss, must be made in writing and received by the Company, within 90 days of the event giving rise to claim; the failure to give the Company timely notice shall be a complete defense to any suit or action commenced by Customer.
  - b) All suits against Company must be filed and properly served on Company as follows:
    - i. For claims arising out of ocean transportation, within one (1) year from the date of the loss
    - ii. For claims arising out of air transportation, within two (2) years from the date of the loss;
    - iii. For claims arising out of the preparation and/or submission of an import entry(s), within seventy five (75) days from the date of liquidation of the entry(s);
    - iv. For any and all other claims of any other type, within two (2) years from the date of the loss or damage.
- 4. No Liability for the Selection or Services of Third Parties and/or Routes. Unless services are performed by persons or firms engaged pursuant to express written instructions from the Customer, Company shall use reasonable care in its selection of third parties, or in selecting the means, route and procedure to be followed in the handling, transportation, clearance and delivery of the shipment, advice by the Company that a particular person or firm has been selected to render services written instructions from the Customer, Company shall not be construed to mean that the Company warrants or represents that such person or firm will render such services nor does Company assume responsibility or liability for any actions(s) and/or inaction(s) of such third parties and/or its agents, and shall not be liable for any delay or loss of any kind, which occurs while a shipment is in the custody or control of a third party or the agent of a third party, all claims in connection with the Act of a third party shall be brought solely against such party and/or its agents; in connection with any such claim, the Company shall reasonably cooperate with the Customer, which shall be liable for any charges or costs incurred by the Company.
- 5. Quotations Not Binding. Quotations as to fees, rates of duty, freight charges, insurance premiums or other charges given by the Company to the Customer are for informational purposes only and are subject to change without notice; no quotation shall be binding upon the Company unless the Company in writing agrees to undertake the handling or transportation of the shipment at a specific rate or amount set forth in the quotation and payment arrangements are agreed to between the Company and the Customer.

#### 6. Reliance On Information Furnished.

a) Customer acknowledges that it is required to review all documents and declarations prepared and/or filed with U.S. Customs & Border Protection, other Government Agency and/or third parties, and will immediately advise the Company of any errors, discrepancies, incorrect statements, or omissions on any declaration or other submission filed on Customer's behalf;

b) In preparing and submitting customs entries, export declarations, applications, security filings, documentation and/or other required data, the Company relies on the correctness of all documentation, whether in written or electronic format, and all information intrinshed by Customer; Customer shall use reasonable care to ensure the correctness of all such information and shall indemnify and hold the Company harmless from any and all claims asserted and/or liability or losses suffered by reason of the Customer's failure to disclose information or any incorrect, incomplete or false statement by the Customer or its agent, representative or contractor upon which the Company reasonably relied. The Customer agrees that the Customer has an affirmative non-delegable duty to disclose any and all information required to import, export or enter the goods.

c) Customer acknowledges that it is required to provide verified weights obtained on calibrated, certified equipment of all cargo that is to be tendered to steamship lines and represents that Company is entitled to rely on the accuracy of such weights and to counter-sign or endorse it as agent of Customer in order to provide the certified weight to the steamship lines. The Customer agrees that it shall indemnify and hold the Company harmless from any and all claims, losses, penalties or other costs resulting from any incorrect or questionable statements of the weight provided by the Customer or its agent or contractor on which the Company relies.

- 7. Declaring Higher Value to Third Parties. Third parties to whom the goods are entrusted may limit liability for loss or damage; the Company will request excess valuation coverage only upon specific written instructions from the Customer, which must agree to pay any charges therefore; in the absence of written instructions or the relief of the third party to parce to a biober declared value at Company's discretion, the parder of the third party cubiert to the terms of terms
- written instructions or the refusal of the third party to agree to a higher declared value, at Company's discretion, the goods may be tendered to the third party, subject to the terms of the third party's limitations of liability and/or terms and conditions of service. 8. Insurance. Unless requested to do so in writing and confirmed to Customer in writing, Company is under no obligation to procure insurance on Customer's behalf, in all cases, Customer shall pay all premiums and costs in connection with procuring requested insurance.

#### 9. Disclaimers; Limitation of Liability.

- a) Except as specifically set forth herein, Company makes no express or implied warranties in connection with its services;
- b) In connection with all services performed by the Company, Customer may obtain additional liability coverage, up to the actual or declared value of the shipment or transaction, by requesting such coverage and agreeing to make payment there for, which request must be confirmed in writing by the Company prior to rendering services for the coverage for the covered transaction(s).
- c) In the absence of additional coverage under (b) above, the Company's liability shall be limited to the following:
  - i. where the claim arises from activities other than those relating to customs business, \$50 per shipment or transaction, or
  - ii. where the claim arises from activities relating to "Customs business," \$50 per entry or the amount of brokerage fees paid to Company for the entry, whichever is less;
  - In no event shall Company be liable or responsible for consequential, indirect, incidental, statutory or punitive damages, even if it has been put on notice of the possibility of such damages, or for the acts of third parties.
- 10. Advancing Money. All charges must be paid by Customer in advance unless the Company agrees in writing to extend credit to Customer; the granting of credit to a Customer in connection with a particular transaction shall not be considered a waiver of this provision by the Company. When Customer provides a check as payment Customer and the account holder on whose account the check was written authorize Company either to use information for the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.
- 11. Indemnification/Hold Harmless. The Customer agrees to indemnify, defend, and hold the Company harmless from any claims and/or liability, lines, penalties and/or atomeys' fees arising from the importation or exportation of Customer's merchandise and/or any conduct of the Customer, including but not limited to the inaccuracy of entry, export or security data supplied by Customer or its agent or representative, which violates any Federal, State and/or other laws, and further agrees to indemnify and hold the Company harmless against any and all liability, loss, damages, costs, claims, penalties, fines and/or expenses, including but not limited to reasonable attorney's fees, which the Company may hereafter incur, suffer or be required to pay by reason of such claims; in the event that any claim, suit or proceeding is brought against the Company, it shall give notice in writing to the Customer by mail at its address on file with the Company.
- 12. C.O.D. or Cash Collect Shipments. Company shall use reasonable care regarding written instructions relating to "Cash/Collect on Deliver (C.O.D.)" shipments, bank drafts, cashier's and/or certified checks, letter(s) of credit and other similar payment documents and/or instructions regarding collection of monies but shall not have liability if the bank or consignee refuses to pay for the shipment.
- 13. Costs of Collection. In any dispute involving monies owed to Company, the Company shall be entitled to all costs of collection, including reasonable attorney's fees and interest at 15% per annum or the highest rate allowed by law, whichever is less unless a lower amount is agreed to by Company. 14. General Lien and Right To Sell Customer's Property.
- a) Company shall have a general and continuing lien on any and all property of Customer coming into Company's actual or constructive possession or control for monies owed to Company with regard to the shipment on which the lien is claimed, a prior shipment(s) and/or both;
- b) Company shall provide written notice to Customer of its intent to exercise such lien, the exact amount of monies due and owing, as well as any on-going storage or other charges; Customer shall notify all parties having an interest in its shipment(s) of Company's rights and/or the exercise of such lien.
  c) Unless, within thirty (30) days of receiving notice of lien, Customer posts cash or letter of credit at sight, or, if the amount due is in dispute, an acceptable bond equal to 110% of the value of the total amount due, in favor of Company, guaranteeing payment of the monies owed, plus all storage charges accrued or to be accrued, Company shall have the right to sell such shipment(s) at public or private sale or auction and any net proceeds remaining thereafter shall be refunded to Customer.
- 15. No Duty To Maintain Records For Customer. Customer acknowledges that pursuant to Sections 508 and 509 of the Tariff Act, as amended, (19 USC §1508 and 1509) it has the duty and is solely liable for maintaining all records required under the Customs and/or other Laws and Regulations of the United States; unless otherwise agreed to in writing, the Company shall only keep such records that it is required to maintain by Status(s) and/or Regulation(s), but not act as a "record keeper" or "recordkeeping agent" for Customer.
- 16. Obtaining Binding Rulings, Filing Protests, etc. Unless requested by Customer in writing and agreed to by Company in writing, Company shall be under no obligation to undertake any pre- or post- Customs release action, including, but not limited to, obtaining binding rulings, advising of liquidations, filing of petition(s) and/or protests, etc.
- No Duty To Provide Licensing Authority. Unless requested by Customer in writing and agreed to by the Company in writing, Company shall not be responsible for determining licensing authority or obtaining any license or other authority pertaining to the export from or import into the United States.
  Preparation and Issuance of Bills of Lading. Where Company prepares and/or issues a bill of lading, Company shall be under no obligation to specify thereon the number of pieces, packages and/or cartons, etc.; unless specifically requested to do so in writing by Customer or its agent and Customer
- agrees to pay for same, Company shall rely upon and use the cargo weight supplied by Customer.
- 19. No Modification or Amendment Unless Written. These terms and conditions of service may only be modified, altered or amended in writing signed by both Customer and Company; any attempt to unilaterally modify, alter or amend same shall be null and void.
- 20. Compensation of Company. The compensation of the Company for its services shall be included with and is in addition to the rates and charges of all carriers and other agencies selected by the Company to transport and deal with the goods and such compensation shall be exclusive of any brokerage, commissions, dividends, or other revenue received by the Company from carriers, insurers and others in connection with the shipment. On ocean exports, upon request, the Company shall provide a detailed breakout of the components of all charges assessed and a true copy of each pertinent document relating to these charges. In any referral for collection or action against the Customer for monies due the Company, upon recovery by the Company, the Customer shall pay the expenses of collection and/or litigation, including a reasonable attorney fee.
- 21. Force Majeure. Company shall not be liable for losses, damages, delays, wrongful or missed deliveries or nonperformance, in whole or in part, of its responsibilities under the Agreement, resulting from circumstances beyond the control of either Company or its subcontractors, including but not limited to: (i) acts of God, including flood, earthquake, storm, hurricane, power failure or other natural disaster; (ii) war, hijacking, robbery, theft or terrorist activities; (iii) incidents or deteriorations to means of transportation, (iv) embargoes, (v)civil commotions or riots, (vi) defects, nature or inherent vice of the goods; (vii) acts, breaches of contract or omissions by Customer, Shipper, Consignee or anyone else who may have an interest in the shipment, (viii) acts by any government or any agency or subdivision thereof, including denial or cancellation of any import/export or other necessary license; or (ix) strikes, lockouts or other labor conflicts.
- 22. Severability. In the event any Paragraph(s) and/or portion(s) hereof is found to be invalid and/or unenforceable, then in such event the remainder hereof shall remain in Full force and effect. Company's decision to waive any provision herein, either by conduct or otherwise, shall not be deemed to be a further or continuing waiver of such provision or to otherwise waive or invalidate any other provision herein.
- Governing Law; Consent to Jurisdiction and Venue. These terms and conditions of service and the relationship of the parties shall be construed according to the laws of the State of California without giving consideration to principals of conflict of law. Customer and Company
  - a) Irrevocably consent to the jurisdiction of the United States District Court and the State courts of California;
  - b) Agree that any action relating to the services performed by Company, shall only be brought in said courts;
  - Consent to the exercise of in personam jurisdiction by said courts over it, and further agree that any action to enforce a judgment may be instituted in any jurisdiction.
  - d) Further agree that any action to enforce a judgment may be instituted in any jurisdiction.

VESTERN OVERSEAS CORPORATIO

## **Dear Western Overseas Partner:**

## **Re: Security Expectation Letter**



**FMC 857** 

As a certified Customs Trade Partnership Against Terrorism (C-TPAT) partner Western Overseas Corporation (WOC) works with the U.S. Customs and Border Protection Service (CBP) to help secure the global supply chain and to enhance border security. Part of the WOC security program requires that we develop and maintain information relating to the security policies and procedures of our clients and business partners. As a voluntary participant within the C-TPAT program, we take our commitment to the principles of the C-TPAT program seriously. We anticipate that your company will be willing to comply with C-TPAT guidelines that the U.S. Customs Service has published. For further information regarding these criteria, C-TPAT participants can review the "Document Exchange" portion of the C-TPAT secure portal. Non-participants may obtain a copy of this information by emailing ctpat@westernoverseas.com. Feel free to contact us with any questions. The security guidelines can be found at: http://www.cbp.gov/xp/cgov/import/commercial enforcement/ctptat/. Complete the following, sign and return to WOC.

| Are you C-TPAT certified: Yes                 | No                 | If Yes, SVI #          |  |
|---|--------------------|------------------------|--|
| If not certified, have you applied for C-TPAT | Certification: Yes | No                     |  |
| Are you a member of a Mutual Recognition A    | greement: Yes      | No                     |  |
| If yes, please state country                  |                    | and program identifier |  |

Please sign below to acknowledge awareness of the C-TPAT program.

| Company.          |                       |
|-------------------|-----------------------|
| Street Address: _ | City, State, Country: |
| Printed Name:     | Title:                |
|                   |                       |

Compony

Date:

Kindly email or fax back this acknowledgement of C-TPAT with your response to C-TPAT Team ctpat@westernoverseas.com or Fax: 562-986-1367. Please type or print clearly and legibly.

Sincerely,

Michael Dugan President

WESTERN OVERSEAS CORPORATIO

Thank you for choosing Western Overseas Corporation. We appreciate your business and want to provide the highest quality service at all times. Please be assured that while every effort is made to ensure safe delivery of your goods, sometimes loss and/or damage does occur.

### WESTERN OVERSEAS' ROLE AND WHAT YOU WILL RECOVER SHOULD A LOSS OCCUR

Shipping by Ocean: While Western Overseas arranges for the transportation of your goods, by law, it is the carrier who bears responsibility for loss or damage to your freight. The carrier's liability for freight moving over the ocean is governed by the Carriage of Goods by Sea Act (COGSA). Under the terms of COGSA, the most you could recover from the shipping lines in the event that they are proven negligent is \$500 for each customary freight unit (CFU). The measurement of the CFU is widely defined, but it can vary from 1 container to 1 pallet.

It is important to understand that COGSA is centered on the liability of the carrier. At the heart of the concept of carrier liability is the idea that <u>the carrier is not responsible for paying claims if they did not cause or contribute to the loss</u>. In the event that Western Overseas acts as an NVOCC and assumes carrier liability, recovery in the event of a claim is still limited by COGSA in the bill of lading terms and conditions.

In an effort to better define carrier liability, The Hague-Visby rules were created to define 17 circumstances under which the carrier cannot be held liable. If a loss is caused by any one of the following defenses, the ocean carrier will not pay for any part of the loss:

- Any neglect default or error of the carrier in Navigation
- of management of the ship
- Fire
- Perils or dangers of the sea (storms, etc)
- Act of God
- Act of War
- Act of public enemies (pirates, etc)
- Arrest, restraint, or seizure

- Defects not discoverable by due diligence
- Quarantine restrictions
- · Acts of or omissions of the shipper or owner
- Strikes, lockouts, or labor shortage
- · Riots or civil commotions
- Inherent defect, quality or vice of the goods
- Attempting to save life or property at sea Insufficient packing

**FMC 857** 

**Shipping by Air:** Air carriers limit their liability in a similar fashion as ocean carriers. Under the Warsaw Convention/Montreal Protocol 4, carriers will pay 17 SDRs (approximately \$26) per Kilo only if it can be proven that they were negligent. Once again, the burden of proof is on the shipper and it is often difficult to prove that the carrier was at fault.

### HOW CAN YOU PROTECT YOURSELF?

"All Risks" Shipper's Interest Coverage\* provides the owner of the cargo with coverage for direct physical loss or damage to the cargo without the need to prove liability. If a loss occurs, you will be paid directly and any recovery possible from the carrier will be handled by our subrogation specialists.

\*FPA/Total Loss coverage only for used Household Goods, used merchandise, and used vehicles more than 12 years of age.

### ADVANTAGES OF INSURING YOUR CARGO UNDER WESTERN OVERSEAS' POLICY

- Covered Losses are paid without the need to prove carrier negligence. After your loss is paid, we work with the carriers to ensure your historical losses are minimized.
- No need to demonstrate where the loss occurred.
- Claim payments based on Insured value, not weight of pieces missing/damaged or Carrier's limited liability.
- Western Overseas will report and handle claims on your behalf.

### PLEASE TELL US HOW YOU WOULD LIKE TO PROCEED

I WISH TO INSURE THIS SHIPMENT AND FUTURE SHIPMENTS. PLEASE CONTACT ME TO DISCUSS MY OPTIONS.

I DO NOT WISH TO INSURE THIS SHIPMENT AND I UNDERSTAND THAT MY RECOVERY WILL BE LIMITED IN THE EVENT OF LOSS.

| COMPANY NAME: |        |
|---------------|--------|
| PRINTED NAME: | TITLE: |
|               |        |

SIGNATURE:

DATE:



WESTERN OVERSEAS CORPORATION

CORPORATE HEADQUARTERS 10731 Walker Street Cypress, CA 90630 (562) 252-8600 Fax: (562) 986-1345 www.westernoverseas.com

Atlanta

(770) 996-2224 Fax: (770) 996-2252 Baltimore (410) 590-3820 Fax: (410) 590-3827 Charleston (843) 572-1987 Fax: (843) 572-2771 Charlotte (704) 357-1111 Fax: (704) 357-0222 Chicago (847) 981-9050 Fax: (847) 981-9052

Houston (281) 449-7070 Fax: (281) 219-7141

Long Beach (562) 252-8600 Fax: (562)986-1367 Los Angeles (310) 215-3520 Fax: (310) 337-1371

Miami (305) 477-7377 Fax: (305) 477-2191 Milwaukee (414) 761-7166 Fax: (414) 761-7180

New York (516) 823-1500 Fax: (516) 823-1515 Norfolk (757) 340-2288 Fax: 757 340-3946 Oakland (650) 952-2955 Fax: (650) 952-2978 Philadelphia (610) 583-0906 Fax: (610) 583-0907 Portland 503 253-8463 Fax: 503 408-0835 San Diego 619 531-1299 Fax: 619 531-1236 San Francisco (650) 952-2955 Fax: (650) 952-2978 Savannah (912) 233-2564 Fax: (912) 233-2894 Seattle/Tacoma (253) 395-0112 Fax: (253) 395-0153 Springfield (417) 833-4020 Fax: (253) 395-0153 Hong Kong (852) 3162 3283 Fax: (852) 3105 0388 Thank you for choosing Western Overseas Corporation. We appreciate your business and want to provide the highest quality service at all times. Please be assured that while every effort is made to ensure safe delivery of your goods, sometimes loss and/or damage does occur.

### WESTERN OVERSEAS' ROLE AND WHAT YOU WILL RECOVER SHOULD A LOSS OCCUR

Shipping by Ocean: While Western Overseas arranges for the transportation of your goods, by law, it is the carrier who bears responsibility for loss or damage to your freight. The carrier's liability for freight moving over the ocean is governed by the Carriage of Goods by Sea Act (COGSA). Under the terms of COGSA, the most you could recover from the shipping lines in the event that they are proven negligent is \$500 for each customary freight unit (CFU). The measurement of the CFU is widely defined, but it can vary from 1 container to 1 pallet.

It is important to understand that COGSA is centered on the liability of the carrier. At the heart of the concept of carrier liability is the idea that the carrier is not responsible for paying claims if they did not cause or contribute to the loss. In the event that Western Overseas acts as an NVOCC and assumes carrier liability, recovery in the event of a claim is still limited by COGSA in the bill of lading terms and conditions.

In an effort to better define carrier liability, The Hague-Visby rules were created to define 17 circumstances under which the carrier cannot be held liable. If a loss is caused by any one of the following defenses, the ocean carrier will not pay for any part of the loss:

- Any neglect default or error of the carrier in Navigation
  of management of the ship
- Fire
- Perils or dangers of the sea (storms, etc)
- Act of God
- Act of War
- Act of public enemies (pirates, etc)
- Arrest, restraint, or seizure

- Defects not discoverable by due diligence
- Quarantine restrictions
- · Acts of or omissions of the shipper or owner
- Strikes, lockouts, or labor shortage
- Riots or civil commotions
- Inherent defect, quality or vice of the goods

TITLE:

DATE: \_\_\_

Attempting to save life or property at sea Insufficient packing

**FMC 857** 

**Shipping by Air:** Air carriers limit their liability in a similar fashion as ocean carriers. Under the Warsaw Convention/Montreal Protocol 4, carriers will pay 17 SDRs (approximately \$26) per Kilo only if it can be proven that they were negligent. Once again, the burden of proof is on the shipper and it is often difficult to prove that the carrier was at fault.

# HOW CAN YOU PROTECT YOURSELF?

"All Risks" Shipper's Interest Coverage\* provides the owner of the cargo with coverage for direct physical loss or damage to the cargo without the need to prove liability. If a loss occurs, you will be paid directly and any recovery possible from the carrier will be handled by our subrogation specialists.

\*FPA/Total Loss coverage only for used Household Goods, used merchandise, and used vehicles more than 12 years of age.

## ADVANTAGES OF INSURING YOUR CARGO UNDER WESTERN OVERSEAS' POLICY

- Covered Losses are paid without the need to prove carrier negligence. After your loss is paid, we work with the carriers to ensure your historical losses are minimized.
- No need to demonstrate where the loss occurred.
- Claim payments based on Insured value, not weight of pieces missing/damaged or Carrier's limited liability.
- Western Overseas will report and handle claims on your behalf.

## PLEASE TELL US HOW YOU WOULD LIKE TO PROCEED

I WISH TO INSURE THIS SHIPMENT AND FUTURE SHIPMENTS. PLEASE CONTACT ME TO DISCUSS MY OPTIONS.

I DO NOT WISH TO INSURE THIS SHIPMENT AND I UNDERSTAND THAT MY RECOVERY WILL BE LIMITED IN THE EVENT OF LOSS.

| COMPANY NAME: |  |
|---------------|--|
|               |  |

| SIGN | ΔΤΙ | IRE- |  |
|------|-----|------|--|

PRINTED NAME:

Affiliated with: Seahorse Container Lines FMC 017130 / Columbia Distribution

Branch Offices are authorized to clear freight and book cargo. All contracts must be signed by Senior Officers at the Corporate Office. Our Terms And Conditions Of Service Apply.